

ROBERT H. FEENAN

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OBJECTIVE: Technical position in network support that will utilize my experience and provide for future growth.

SUMMARY: Dedicated Information Systems Analyst with over 20 years experience, supporting a wide range of computer platforms and user proficiency levels.

PROFESSIONAL EXPERIENCE

WASHINGTON GROUP INTERNATIONAL, INC. Philadelphia, Pennsylvania _____ **1980 - Present**
(Formally known as - Raytheon Engineers & Constructors, Inc.)

Network Technician _____ **1992 - Present**

E-Mail: In 1992 implemented first E-Mail system in the company. Corporate Administrator of Lotus cc:Mail for Philadelphia office. Provide technical support for over 20 site offices. Support software & hardware on laptops, desktops, and servers. October 2000, lead the company's corporate wide migration to an outsourced email vendor. This included all American and European offices. Currently acting liaison between company and email vendor.

Network Backup/Restores: In 1992 evaluated available backup software, implemented Palindrome Network Archivist. Documented operating procedures. Maintained software and hardware. Administrated backups of over 100GB of data. Remained administrator until system was replaced by Legato System in 1999.

Servers/Desktops : Maintain software for Novell 2.x, 3.x, and 4.x Netware. Maintain hardware on Intel based servers from 286, through Pentium III, using: mirroring, duplexing, and RAID 5 protection. Administrator for 3 Tricord Super Servers, Compaq Proliant 6000 & 3000. CNA 4.1 Certified October 1995.

Network Wiring: Design and maintain network wiring infrastructure in Philadelphia, Boston, Cambridge, Allentown, and Kansas City offices. Supply layout and specifications to electricians for installation. Perform load testing before allowing into production.

Technical Services Programmer _____ **1988 - 1992**

Conversion of Honeywell 66/60 to IBM 4381: Created new structure for DASD and RACF Security. Provided individual user support during transition period.

Technical Support: RACF Administrator on IBM 4381 MVS-XA. Wrote supporting COBOL programs to fulfill auditing requirements. Help setup the initial offsite Disaster Recovery plan, executed tests, and documented procedure. DASD management including dataset allocation, backup and restore using FDR/ABR. Software support of Xerox 9700 Laser Printing System, forms design, printing process, and documenting procedures.

Programmer Trainee _____ **1984 - 1988**

Responsible for designing forms on the Xerox 9700 Laser Printing System. Maintained user community's connection to Honeywell 66/60 through Honeywell Level 6 computer

Computer Operator **1980 - 1984**

Worked on 3rd shift; responsible for printing operations on the Xerox 9700 Laser Printer. Other responsibilities included Console Operator for Honeywell 66/60 Mainframe, Remote Job Entry Operator for Engineering jobs. First line of support for the Honeywell Level 6 mini computer. Was entrusted to print company payroll checks, and end of year W2 forms.

EDUCATION:

Work Related Courses:

PTS Learning Systems: Introducing & Extending the Lotus Notes Client March 2000
Quality Systems Incorporated: cc:Mail DB8 System Administration I & II February 1998
AmeriData Learning, Inc.: Supporting Microsoft Windows NT 4.0 May 1997
AmeriData Learning, Inc.: Netware 4.1 Administration October 1995
CrossComm Corp.: Advance Internetwork Management Systems Seminar April 1995
SOMA Training, Inc.: Netware TCP/IP Course July 1993
CGI Consulting, Inc.: Netware Service & Support Course August 1991
Matrix Organization, Inc.: Novell System Manager Course May 1990
Matrix Organization, Inc.: Novell Update & Advanced Features May 1990
James Fox Associates, Inc.: DataCom Network Troubleshooting Seminar February 1990
Innovation Data Processing: DASD Management & Disaster Recovery Seminar January 1989
Infotron Systems Corporation: "How does your network grow?", "T1 & other high speed carrier facilities", "Integrating network protocols", "Communications network design" June 1986
Honeywell Information Systems: Data Communications: Intro & Overview October 1984
Honeywell Information Systems: Mod 400 Concepts & Utilization August 1984

TECHNICAL SKILLS

Installed, used and supported the following Operating Systems:
DOS, Windows 3.1, Windows 95/98, Windows NT4.0, Windows 2000, Linux

Possess a good working knowledge of the following Microsoft products:
Word, Excel, PowerPoint, Publisher, FrontPage, Internet Explorer, Outlook
Personal web page since 1995.

Familiar with the following software programs and utilities:
Netscape Navigator, and Communicator, Paint shop Pro, Adobe Publisher, pcAnywhere, WinZip, Palindrome Backup, Legato Backup, Various cc:Mail utilities.

CERTIFICATION

Certified Novell CNA 4.1
Certified Professional by BrainBench.com as Windows NT Workstation Administrator,
Windows 98 Power User, High IT Aptitude, and Keyboard Typist.